

# 2006-2007 SES PRELIMINARY EVALUATION REPORT

## DEMOGRAPHIC DATA

**PROVIDER NAME:** **Sylvan Learning Center (New Albany, IN)**  
**DISTRICTS SERVED:** **New Albany-Floyd Co. Con. Sch. Corp.**  
**# OF STUDENTS SIGNED UP:** **13** (English/Language Arts); **2** (Mathematics)

## 2006-2007 EVALUATION GRADES (see report below for details)

**CUSTOMER SATISFACTION:** **B+**

(How satisfied are districts, schools, and parents with the services that the provider offered)?

**SERVICE DELIVERY:** **B+**

(How well did the provider implement services, and to what extent did the provider implement its program with fidelity to its originally approved application)?

**ACADEMIC EFFECTIVENESS:** **B+**

(Is the provider increasing the academic achievement of the students it served)?

## CUSTOMER SATISFACTION

### PARENT REPORT

% of parents reporting: 23%  
Overall score: 3.3 out of 4.0

### DISTRICT REPORT

% of districts served reporting: 100%  
District recommends continuation?: 100% of districts recommend continuation

### PRINCIPAL REPORT

% of principals reporting: 100%  
Overall Score: 4.0 out of 4.0

**CUSTOMER SATISFACTION GRADE:** **B+**

## SERVICE DELIVERY

### PARENT REPORT

% of parents reporting:	23%
Overall score:	3.2 out of 4.0

### DISTRICT REPORT:

% of districts reporting:	100%
Overall score:	100% (16/16 possible points)

### PRINCIPAL REPORT:

% of principals reporting:	100%
Overall score:	3.3 out of 4.0

<b>ONSITE MONITORING/COMPLIANCE:</b>	3.6 out of 4.0
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Go to ([http://mustang.doe.state.in.us/dg/ses/pdf/OnSiteMonitor0607/Sylvan%20\(New%20Albany\)%20On-site%20Monitoring%20Report%20FINAL%206-29-07.pdf](http://mustang.doe.state.in.us/dg/ses/pdf/OnSiteMonitor0607/Sylvan%20(New%20Albany)%20On-site%20Monitoring%20Report%20FINAL%206-29-07.pdf)) to view the Onsite Monitoring Report from 2006-2007

**SERVICE DELIVERY GRADE:** **B+**

## ACADEMIC EFFECTIVENESS

<b>COMPLETION RATE:</b>	67%
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<b>% OF STUDENTS MEETING GOALS</b>	100%
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<b>TYPE OF ASSESSMENT USED BY PROVIDER:</b>	CAT
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<b>% OF STUDENTS SHOWING GAINS</b>	88%
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<b>% OF STUDENTS WHO ATTENDED 80% OR MORE SESSIONS:</b>	92.3%
(Based on # attending 80% / # served who attended at least one session)	

**ISTEP+ DATA (included in academic effectiveness grade):**

Sylvan (New Albany) had fewer than 5 students in each subject who were in ISTEP+ tested grades, completed 80% of their sessions, were not retained from 2006 to 2007, and had ISTEP+ scores for both 2006 and 2007. Therefore, ISTEP+ results were not calculated for Sylvan (New Albany) for 2006-2007. Their academic effectiveness grade is based on attendance, percentage of students meeting goals, and percentage of students making gains on their pre-/post-assessments.

**ACADEMIC EFFECTIVENESS GRADE:**

**B+**

**OVERALL GRADE:**

**B+**